



# PAGES WHARF ROAD RESTORATION

Two sections of **Pages Wharf Road** have collapsed as a result of the March 2021 floods, resulting in closure of the road for repair. Vehicle access to properties on Mud Island Road and Pages Wharf Road to the north is restricted to the use of Chapel Hill Road, with a three tonne limit. Council is developing options to stabilise the collapsed sections of road as a matter of urgency, and a two-stage approach is proposed.

**Stage one** involves temporarily stabilising the sections of collapsed road on Pages Wharf Road using an embankment stabilisation method.

This temporary solution will take a number of weeks to complete and while we understand that this may create inconvenience for residents whose property access is limited to vehicles via Chapel Hill Road with a three tonne load limit, it is essential that the work is carried out as soon as practicable.

**Stage two** involves devising a more permanent solution to reduce susceptibility to damage from future floods. This will require detailed geotechnical investigations and design. Geotechnical investigations are also being carried out in order to identify the remedial work necessary to enable the temporary three tonne load limit on Chapel Hill Road to be lifted.

## FAQs

### Q: How long will it take for each stage to be completed?

Stage one is expected to be completed by the end of June 2021. Stage two is dependent on the outcome of investigations and proposed solution.

### Q: How can an emergency vehicle access my property?

Emergency Services will develop a strategy appropriate for individual situations to ensure they are able to provide protection in a safe manner.

### Q: Who can I contact for more information?

Contact Michael Lathlean, Local Emergency Management Officer on 9843 0205

### Q: How can I get help with the flood cleanup?

Flood clean-up teams are working across impacted areas to assist residents with the removal of debris, mud and green waste. Residents impacted by the closure of Pages Wharf Road

and the three tonne limit on Chapel Hill Road are requested to leave flood waste temporarily stock piled at the front of their property and Council will arrange collection as soon as it is possible to do so.

**PLEASE NOTE:** Due to the large amount of flood waste across The Hills this clean-up will take some time to complete – we thank you for your patience.

### Q: What is happening with the domestic waste collection?

Depending on your property location, please continue to present your bins at the intersection of Sackville Ferry Road and Chapel Hill Road, and the intersection of Devine Grove and Pages Wharf Road for collection purposes. This temporary arrangement will remain in place until roads are reopened to heavy rigid vehicles.

To report a missed bin collection, please contact the Waste Hotline on 1800 623 895 Monday to Friday, 8am-5pm or visit [www.thehills.nsw.gov.au](http://www.thehills.nsw.gov.au) and search 'Report it to Council' to report it online. For further information on the temporary bin collection arrangements, contact Council's Resource Recovery Team on 9843 0310.

## NEED FURTHER HELP?

Service NSW are providing a one stop shop for access to available recovery services for people and businesses impacted by floods, including the following:

- Accommodation advice
- Relevant charitable services
- Mental health and wellbeing services
- Support for businesses
- Financial assistance
- Insurance and legal support
- Replacing lost ID

The State Government will be providing clean-up assistance to all flood-impacted house-holds and businesses regardless of insurance status including the removal of debris, mud and green waste.

For more information, visit the Service NSW website.