



# CUSTOMER CONTACT CENTRE

## NEW SCHOOLS – ENQUIRIES AND COMPLAINTS

The NSW Department of Education has a website that provides options for customers who wish to give direct feedback about concerns relating to the construction of a new school... an example of a customer's concern be about traffic and road safety.

<https://www.schoolinfrastructure.nsw.gov.au/projects-in-my-area.html>

Customers can search the website by suburb, postcode or by map for information on project timeframes, design, costs, as well as a progress summaries and information about how a customer can get involved through information booths and community meetings.

North Kellyville Primary School page:

<https://www.schoolinfrastructure.nsw.gov.au/projects/n/north-kellyville-new-primary-school.html>

### DO SCHOOLS NEED APPROVALS?

The SEPP (Educational Establishments and Child care Facilities) 2017, provides the overarching planning framework and aims to simplify the approval process for schools.

1. The Minister for Planning is the consent authority for **State Significant Development** relating to:
  - a. new schools (regardless of the capital investment value),
  - b. additions or alterations to an existing school with a capital investment value of more than \$20 million, and
  - c. a tertiary institution with a capital investment value of more than \$30 million.

2. The consent authority for other school-related development proposals, considered as **Local Development**, is either:
  - a. Council (Development Assessment Unit or Local Planning Panel), or
  - b. Sydney Central City Planning Panel (depending on the size, economic value or potential impacts).

The SEPP provides three different approval pathways for **Local Development**:

- a. **Exempt development** covers minor works and low impact early education care facilities  
eg. landscaping, awnings, fences minor internal & external alterations
- b. **Complying development** can be considered for a range of new building works including  
Eg. classrooms, theatres, libraries, halls, indoor recreational facilities and school based child care facilities
- c. **Development consent** is required for more significant development proposals (other than a State Significant Development) and the consent authority is either Council's Development Assessment Unit, Local Planning Panel, the Sydney Central City Planning Panel.

For State Significant Development (where council is not the consent authority) a register is available online via the Department of Planning & Environment portal, customers can view application forms, documents and determinations.

Portal: <http://majorprojects.planning.nsw.gov.au/page/New-Kellyville-North-Public-School-portal-page>