WHEN WERE THE CHANGES FINALISED?
The proposals were formally approved by the Minister for Water, Property and Finance and on 17 July 2020, the changes appeared in the NSW Government Gazette.

Detailed maps are available on Council’s website at www.thehills.nsw.gov.au

WHY ARE THE CHANGES BEING IMPLEMENTED?
Council has undertaken a review of growth and development within the Rouse Hill, Box Hill and Box Hill North release areas.

The changes respond to the pattern of development occurring at the boundary between Rouse Hill and Box Hill and also recognise the development of ‘Box Hill North’ release area as an area distinct from the Box Hill release area.

WHAT IF I DON’T AGREE WITH THE CHANGES?
The introduction of the new suburb Gables and changes to the boundaries of Rouse Hill, Box Hill and Maraylya have been formally approved by the Minister and were gazetted on 17 July 2020.

There will be no further changes following this final gazetral. Any alterations in the future will only be considered under a new proposal.

WHO MAKES THESE DECISIONS?
Under the Geographical Names Act 1966, the Geographical Names Board is responsible for assigning suburb names, determining their extent and publishing their details in the NSW Government Gazette.

The role of Council in suburb naming and boundary changes is to communicate proposals with residents, request submissions and comments, review submissions and provide information for Council elected representatives to make an informed decision. Resolutions of Council are provided to the Geographical Names Board for them to make a final decision on proposals.

HAS MY POSTCODE CHANGED?
Postcodes are determined by Australia Post and they have not changed. Confirmation of postcodes for the new suburb and boundary changes is as follows:

- Rouse Hill remains as 2155
- Maraylya and Box Hill remain as 2765
- Gables is 2765

The Gables suburb is derived from the Box Hill and Maraylya suburbs, therefore it has the same postcode. Please contact your local Australia Post if you require further information on postcodes.
WHO DO I NEED TO NOTIFY OF MY NEW ADDRESS?
Authorities and service providers hold different addresses for each individual property and customer. These addresses are known as:

- ‘Property or Supply Address’ - The site the service is provided to and is the location for meter reading;
- ‘Mailing or Billing Address’ - The site to post or mail the bill to.

NOTE: Even if you receive your bill by email, it will still include your mailing or billing address and these need to be updated.

Council has notified many organisations to update ‘Property or Supply Addresses’, however, these organisations cannot update your Mailing or Billing Address unless notified by you.

To assist, please find following a list of common organisations that will need to be notified of your new mailing and billing address:

- Childcare & Education—School, TAFE, University, Tertiary Institutions
- Employer
- Energy Services
- Family & friends
- Financial Services—Banks, Credit Unions, Accountant
- Health Services—Doctor, Dentist, Physiotherapist, Optometrist, etc
- Insurance Services
- Internet Services
- Legal Representatives—Lawyers, Solicitors, etc
- Loyalty Programs & Store Cards
- Mail order Catalogues, Newspaper & Magazines
- Mobile Phone Services
- MyGov – Taxation Office, Centrelink, Medicare, Child Support, Seniors
- Pay TV Services
- Real Estate Agent – advise tenants, etc
- Roads and Maritime Services NSW—Drivers Licence, Fishing Licence, Boat Licence and Vehicle registration
- Superannuation Services
- Toll Tag—e-toll, e-tag, etc
- Veterinary Services
- Water and Sewage Services

WHAT IF MY PROPERTY IS TENANTED?
If your property is affected by these suburb changes and is leased, the suburb changes will also affect your tenants. They will need to be advised of the changes by you or your managing agent as soon as possible.

WHEN DOES THE TITLE GET UPDATED FOR MY PROPERTY?
A title is only accurate at the time it is registered with Land Registry Services NSW and any suburb or address changes that occur after a title has been issued will not be updated until further action through a transaction such as sale of a property or dealing.

For title enquiries, contact NSW Land Registry Services
Phone: 8776 3575
Email: GeneralEnquiry@nswirs.com.au

UPDATES TO GOOGLE MAPS AND APPLE MAPS
Many customers and organisations use online map services such as Google Maps or Apple Maps.

These international organisations maintain their own data. Council has informed them of the suburb changes and requested they update their systems, however it may take some time for this to be finalised.

FOR FURTHER INFORMATION
Contact Council’s Customer Service Centre
Call: 9843 0555
Email: council@thehills.nsw.gov.au
Visit: www.thehills.nsw.gov.au