English
The paper used in this publication is ‘Envirocare 100% Recycled’. It contains 75% post consumer & 25% pre-consumer waste. It was made in a facility that is ISO 14001 accredited and with process chlorine free pulps (PCF); thereby helping to reduce harmful by-products.

Korean
이 편지에는 사용한 종이의 원료에 대해 기업 정보를 제공하고 있습니다. 이 종이의 원료는 75% 후생용 폐기물 및 25% 사전 사용 폐기물을 포함하고 있습니다. 이 종이는 ISO 14001 인증 기관에서 제조되었으며 프로세스 클로로린 풀프(PCF)를 사용하여 해로운 부산물을 줄일 수 있습니다.

Chinese
造纸使用了名为‘Envirocare 100% Recycled’的纸张。该纸张由75%的后消费废物和25%的预消费废物组成。它是在ISO 14001认证的生产线上制造的，并使用了过程氯化液浆（PCF），从而有助于减少有害的副产品。

Arabic
الورق المستخدم في النشرة هو ‘Envirocare 100% Recycled’. إنها تحتوي على 75% من النفايات المستهلكة بعد الخروج و 25% من النفايات المسبقة. تم صنعها في مصنع معتمد بسجل معايير ISO 14001 و يستخدم فيه رماد النباتات بدون نسيج بالكلور، مما يساعد على تقليل الناتج الضار.

Greek
Ο χρησιμοποιημένος εγγράφος στην παρούσα εκδοχή είναι ‘Envirocare 100% Recycled’. Στην παρούσα εκδοχή είναι περιγράμματα σχετικά με την πηγή του χρησιμοποιημένου εγγράφου. Ο χρησιμοποιημένος εγγράφος είναι περιλαμβανομένος 75% από προηγούμενα χρησιμοποιηθέντα υλικά και 25% από προεπετύχθεντα υλικά. Ανακατασκευάστηκε σε εγκαταστάσεις που έχουν αποκτήσει την αξιολόγηση ISO 14001 και χρησιμοποιεί ρόδα για την καθαρή κατανόηση του περιβάλλοντος για την προώθηση της υγιεινής των περιπτερών.
There is an increasing awareness in the community that everyone can play an important part in reversing the current impact on natural resources. However, Australians remain the second highest producers of garbage in the world.

Please check the list of waste reduction tips below for consideration:

- Plan your meals
- Remember to use your freezer for leftovers
- Buy fresh food and fruits loose to minimize packaging
- Try composting or worm farming
- Grow your own fruits or vegetables
- Shop smarter, eat healthier
- Write a shopping list

“Australians remain the second highest producers of garbage in the world. How can I make a difference?”

“Small change, BIG impact”
Garbage Service

Council conducts audits of the garbage service annually. Almost 40% of the contents of the red lid bin contain food and kitchen waste. Have you ever considered composting or worm farming? Composting or worm farming will greatly reduce dependence on landfill disposal. Currently, the garbage is taken to the Clyde Transfer Station, Auburn where it is railed to Woodlawn near Goulburn.

**BIN Presentation**
- Bins should be presented one (1) metre apart
- Bin lids should open facing road
- Bins should be presented a distance from trees, telegraph poles or other obstacles causing difficulty for the truck to collect
- Bins should not be overfilled or overflowing

**ACCEPTABLE Garbage Items**
- Plastic bags
- Disposable nappies
- Food packaging such as chips and meat trays
- Broken crockery, light globes, drinking glass and pyrex

**NON ACCEPTABLE Garbage Items**
- Recyclable material
- Garden organic material
- Building or construction waste
- Hazardous waste such as asbestos, paints and gas bottles
- Car parts or car bodies
- Bricks
- Medical waste

The Hills Shire Council is working in partnership with Cleanaway, Council's waste and recycling collector.

**Thanks Heaps**
Because our Shire recycled heaps, approximately 13,367 tonnes of Solid Waste didn't go into Landfill.
Recycling Service

**Did you know?** 65% of the contents collected from yellow lid bins is paper and cardboard, and 35% containers. Negotiations with producers of goods and packaging to take both financial and environmental accountability for a product’s life cycle will mean there is greater range of recycled and recyclable items available when you go shopping.

We can recycle more and stop non-recyclable items entering the recycling bin.

**Important:** Penalties may apply for people placing non-acceptable recycling items in the recycling bin. So please make sure you Do The Right Bin and check the list of acceptable items.

Remember to give containers, bottles and jars a light rinse if necessary.

**Acceptable Recycling Items**

- Milk and juice cartons
- Glass bottles and jars
- All plastic containers including tubs, bottles and jars. No plastic bags, strapping or shrink wrap
- All steel/tin cans including pet food. Empty aluminium and aerosol cans
- Paper, cardboard, newspapers, magazines, telephone books, cereal boxes, envelopes, junk mail and pizza boxes (food removed)

**Non Acceptable Recycling Items**

- Kitchen waste
- Waxed cardboard (old fruit boxes)
- Ceramic plates, drinking glass, pyrex, window glass, any broken glass, crockery and light globes
- Polystyrene and bubble wrap
- Plastic bags – whether marked with a triangle or unmarked. NO PLASTIC BAGS – please!
- Meat trays, disposable nappies, clothing and shoes
- Electronic items such as telephones, TV’s, computers, printers, power tools and power cords.

**Do it today for tomorrow**

Check to see if the local supermarket recycles plastic bags or alternatively, re-use them or dispose of them in the garbage bin.

**How to Recycle Plastics**

1. **Step 1** Remove the lid
2. **Step 2** Rinse if necessary to avoid potential odor issues
3. **Step 3** Squash as much as possible to give you more room in your bin
4. **Step 4** Replace the lid
5. **Step 5** Put it in the recycling bin
Recycling Service

Where does it all go? Follow the recycling loop to see what happens to your recycling.

1. Recyclable items only are placed in the yellow lid bin for collection at kerbside. Remember to give containers, bottles and jars a light rinse if necessary.

2. Recycling items are taken to a Visy Materials Recovery Facility (MRF) where they are sorted.

3. Did you know that many of the recyclables collected are hand sorted? Please do not place recycling in plastic bags or include hazardous or dangerous items to be recycled. Please consider the workers’ safety.

4. Once sorted the items are baled and sold. They will be shredded, pulped or melted before being turned into new products.

5. Great jackets can be made from plastic bottles.

Council in partnership with Visy will be providing Community Education visits to Material Recovery Facilities throughout the year. Residents will be given the opportunity to view what happens to the recycling once it leaves the kerbside.

Tours will be promoted in the local newspapers or alternatively contact Council’s Waste Hotline on 1800 623 889 or email thehillsshire@cleanaway.com.au for further information.

Thanks Heaps

Thanks to our shire’s fantastic Recycling efforts we saved around 200,581GJ of Energy... the annual electricity requirements of 9,282 homes. :)
Garden Organics Service

Natural bushland and open space is important to residents living in the Shire. The green organics bin for vegetation has financial and environmental benefits as this material is diverted from landfill, then mulched, composted and used to enhance soils depleted of nutrients.

PLEASE TAKE CARE:

Plastic bags or bin liners are not acceptable. The plastic bags become tangled in the shredding machinery and the shredded plastic spreads throughout the garden organics product making it unusable for reprocessing into compost. Place leaves and twigs at the bottom of the bin to stop lawn clippings sticking.

Council will be monitoring the organics service. Penalties may apply for people placing non-acceptable garden organic items in the garden organics bin. So please make sure you Do The Right Bin and check the list of acceptable items.

ACCEPTABLE Garden Organic Items

- Lawn clippings
- Pruned shrubs or trees
- Cut flowers
- Weeds (excluding noxious)
- Sticks, twigs and leaves
- Bark and branches no longer than one metre (1m) and seventy five millimetres (75mm) in diameter

NON ACCEPTABLE Garden Organic Items

- Plastic bags or bin liners
- Food scraps including fruits from pruned trees
- Household garbage
- Bricks, rocks, dirt, soil or timber
- Plastic or terracotta plant holders and garden hoses
- Hazardous materials such as bottles, chemicals and pesticides
- Medical waste including syringes and dialysis bags

Thanks Heaps

The recycling is going swimmingly

Approximately 305,334 kL of Water was saved - enough to fill 123 Olympic pools.
Garden Organics Service

WHERE DOES IT ALL GO? Follow the garden organics loop to see what happens to your organic vegetation.

1. Garden organic vegetation is placed in the green lid bin for collection at kerbside.

2. Garden organic vegetation is taken to SITA Australia for processing.

3. The material is shredded and inorganic material is removed. This is costly and Council will incur additional costs for items such as plastic and glass found in this material. Please keep the material contamination free.

4. The shredded material will be left to mature and will be mulched to enhance soils or composted for distribution for use on garden construction or anywhere soil is needed such as general playing fields.

"Recycling saves valuable resources and avoids increasing landfill costs."

Council in partnership with SITA Australia will be providing Community Education visits to the processing site throughout the year. Residents will be given the opportunity to view what happens to the garden organic vegetation once it leaves the kerbside.

Tours will be promoted in the local newspapers, or alternatively contact Council’s Waste Hotline on 1800 623 895 or email thehillshire@cleanaway.com.au
Have You Tried Composting Or Worm Farming?

Did you know that on average nearly one third of material found in the general garbage bin is food waste? Composting or worm farming can help.

Most organic matter, excluding meat, is suitable for home composting. The combined materials breakdown into a cheap non-polluting natural and effective garden fertilizer.

If you do not have a lot of room on your property you may prefer to try worm farming.

Free Mulching Service

Council conducts a FREE mulching service. Bring along pruned trees or shrubs you have to be mulched and you will be eligible to take home free mulch in return.

Bring your cuttings to:
BIJONG COMMUNITY NURSERY
Ted Horwood Reserve, Renown Road, BAULKHAM HILLS (opposite Baulkham Hills Sporting Club)
BOOKINGS ESSENTIAL ON 9843 0310.

"Mulch keeps the soil moist and saves water. It also suppresses weeds."

This service is for The Hills Shire residents only. Private contractors will be denied. If requested, proof of residency must be shown.

Due to licensing restrictions, you are required to take mulch home with you on the day.

ACCEPTABLE to COMPOST

- Fruit and vegetable scraps
- Grass clippings, leaves, bark and twigs
- Shredded/mulched pruned trees and shrubs
- Sawdust, tea leaves, tea bags and coffee grounds
- Egg shells, hair, wool and vacuum cleaner dust
- Ash from a wood burning fire (not coal)
- Cotton rags, newspaper, tissues and serviettes (torn up)
- Breadcumbs

NOT ACCEPTABLE to COMPOST

- Fats
- Whole bones
- Large branches
- Meat
- Plastics
- Metals

ACCEPTABLE for MULCHING

- Pruned trees and shrubs
- Maximum branch thickness 30cms
- Maximum box trailer or ute load only

NOT ACCEPTABLE for MULCHING

- Dirt, rocks and stones
- Leaves, grass or bamboo
- Noxious weeds
- Palm fronds and trucks
- Banana trees/succulents and tree stumps
On-Call Kerbside Clean Up Service

The service is available twice per year, anytime throughout the year, at your request. A clean up date will be provided within 14-21 days of the call being registered. The clean up day will commence on the same day as your normal garbage day and may be collected over two days.

Bookings will be taken on behalf of Council by its collection contractor, Cleanaway. To make a booking call 1800 623 895. Please note materials are not to be placed at the kerbside until the night before collection date.

ACCEPTABLE Clean Up Items
Where possible, please place materials in 3 separate piles.
Pile 1: Bulky green organics such as pruned trees; timber such as fence palings (All green organic material must be tied and bundled to ensure collection).
Pile 2: Metal waste; steel and metal products such as stoves, refrigerators, dishwashers, washing machines and hot water systems.
Pile 3: Garbage; furniture, carpet, furnishings clothing, bedding and mattresses. Other unwanted household goods such as toys and tools.

NON ACCEPTABLE Clean Up Items
Building waste, industrial trade waste, hazardous, dangerous or materials including paints, asbestos, batteries, poisons, toxic chemicals, food waste, plate glass, trees, large rocks, car bodies and old motor vehicle parts.

Report Illegal Dumping
If you observe illegal dumping in The Hills you can help Council clean it up by reporting the offence to the Regional Illegal Dumping Squad on 131 555.
Any information you can provide such as car registration details, time of dumping and types of materials dumped would be beneficial in locating offenders and imposing penalties.

Did you know?
The most common items put out for clean-up in The Hills are bulky garden organic vegetation, timber, furniture and mattresses.

"Reduce, Reuse, Recycle for today... and for a better future"
Responsible Waste Disposal

The following is a list of disposal options for items that cannot be placed out for collection in the normal household garbage service.

Chemical Disposal
Household clutter includes: paint and paint related products, pesticides and herbicides, poisons, solvents and household cleaners, motor oils, fuels and fluids, batteries, gas bottles, fire extinguishers, pool chemicals, acids and alkalis, hobby chemicals and fluorescent tubes. For the correct disposal of these items, please call the Environment Line on 131 555 between 8.30am and 5.00pm, Monday to Friday or visit the Clean Out website www.cleanout.com.au for information.

Paint Pickup Sydney
For old waste paint collection services and safe disposal email info@paintpickup.com.au (Fees apply)

Car Batteries
Old car batteries can be recycled by taking them to their place of purchase (limits may be applied), or to scrap metal recyclers. Alternatively, motor and household batteries can be taken to:
- Garry’s Auto Services & Hills Batteries
  Unit 5, 2 Gladstone Road, Castle Hill
  (02) 9689 2522
- Battery World
  Shop 2, 78 Rouse Hill Town Centre, Rouse Hill
  P: (02) 8882 9033

Medical Waste
Many people rely on using needles and syringes to maintain their own health or that of a family member. Community sharps is the name used to describe needles, syringes and similar equipment resulting from these activities. For free disposal of community sharps, take sharps in a sealed puncture resistant container (not glass) to one of the pharmacies or yellow medical sharps bins below:
- Crestwood Centre Pharmacy
  Shop 2 Gannen Road, Baulkham Hills
  P: (02) 9624 1434
- Terry White Chemist
  Shop 34 Rouse Hill Town Centre, Rouse Hill
  P: (02) 9680 9088
- Amcal Max
  Shop 85 Rouse Hill Town Centre, Rouse Hill
  P: (02) 9882 9033
- Priceline Pharmacy
  Shop 22-25 Westfield Shopping Centre, North Rocks
  P: (02) 9872 1979
- Rouse Hill Soul Pattinson
  Shop 8 Rouse Hill Village Centre, Windsor Road, Rouse Hill
  P: (02) 9629 4079
- Tolar Pharmacy
  Shop 13 Northmead Plaza, 2A Campbell Street, Northmead
  P: (02) 9630 7717
- Oatlands Pharmacy
  42 Belmont Street, Oatlands
  P: (02) 9630 2858

Computer and Television Recycling
Under the National Television and Computer Recycling Scheme (www.environment.gov.au/ewaste), The Hills Shire Council is able to offer residents a FREE recycling service for their unwanted televisions, computers and computer products, regardless of their age or brand. The service is available every day of the week and a limit of 15 items per drop off applies.
There are a number of e-waste Drop Zone collection points throughout Sydney.
Your e-waste can be dropped off at the SITA Australia – Resource Recovery Centre, 29 Powers Road, Seven Hills.
Hours of operation: 7.00am – 4.00pm Monday to Friday and 9.00am – 4.00pm Saturdays and Sundays.
The site may not be open on public holidays.
For further information call SITA Customer Service on 1300 651 116 or visit sita.com.au

Products that you can drop off include:
- All televisions. Personal computers, laptops, note books, palmtops and tablets.
- Parts for personal computers – for example internal hard drives, motherboards, cards, internal power supplies, CPUs DVD and CD drives.
- Computer peripherals – for example, mouse, keyboards, monitors, modems, joysticks, game pads, scanners and web cameras.
- Printers – for example ink-jet, dot matrix, laser printers and multi-functional devices.

"The Shire that shines"
MobileMuster
The official recycling program of the Australian Mobile Phone Industry. Visit www.mobilemuster.com.au or call 1300 730 070. Collection boxes for the return of disused mobile phones (delete information and remove sim cards) are available in Council’s libraries and the Customer Service Centre at 3 Columbia Court, Baulkham Hills. For more information visit www.thehills.nsw.gov.au.

CD, DVD, VHS and Cassette recycling
Please help us keep CDs, DVDs, VHS and cassette tapes out of landfill by taking them to a collection point located at any of Council’s libraries and the Customer Service Centre at 3 Columbia Court, Baulkham Hills.

Sharing, Trading and Swapping
Sharing, trading and swapping locally is a great way to meet neighbours and community members, save money, and help the environment. It also helps to promote positive changes in the way goods are produced and consumed. There are plenty of ways for you to start swapping, sharing and trading in your local area.

Visit the following sites to get started:
www.thesharehood.org
www.newdream.org
www.ziilch.com.au
The Freecycle Network
Thousands of people around Sydney use this handy online network to give away just about anything from coat hangers to broken TVs. If you have access to the internet this would be one of the quickest ways to dispose of these unwanted items. To become a part of the Freecycle Network go to www.freecycle.org.

Fridge Buyback
Fridge Buyback collects old fridges and freezers, some of the biggest energy users in the home, costing around $300 a year. Second fridges or upright freezers must be in regular use, built before 1996 and 200 litres or greater in size. A rebate may be paid for collection from homes with six steps or less. Terms and conditions apply. See www.fridgebuyback.com.au or call 1800 708 401.

Asbestos Waste
For information on disposing of asbestos you can call the Office of Environment and Heritage line on 131 555 or email info@environment.nsw.gov.au

Demolition and Construction Waste
You will find a directory of local recycling facilities and contractors available on the ‘Waste’ page on Council’s website www.thehills.nsw.gov.au. For further information contact Council’s Project Officer on (02) 9762 1112.

Other websites which may be useful include:
www.recyclingnearyou.com.au or ring 1300 733 712
www.safesolutions.org.au
www.environment.nsw.gov.au
www.reversegarbage.org.au
www.livinggreener.gov.au

Lost or Stolen Bins
Please contact Council’s Resource Recovery Team directly on (02) 9843 0310 to organise a replacement bin. A Statutory Declaration will need to be completed and signed by a Justice of the Peace.

What if I need an additional recycling or garden organics bin?
Council will be pleased to provide you with an additional recycling or garden organics bin. Contact Council’s Resource Recovery Team directly on (02) 9843 0310 or send an online e-request (waste management services) on Council’s website www.thehills.nsw.gov.au or email thehillshire@cleanaway.com.au. Fees apply. See Council’s website for fees and charges.

What if I require a larger garbage bin?
Families who require a 240 litre garbage bin can contact Council’s Resource Recovery Team directly on (02) 9843 0310 or send an online e-request (waste management services) on Council’s website www.thehills.nsw.gov.au or email thehillshire@cleanaway.com.au. Fees apply.

What if a bin needs repair or replacement?
Contact Council’s Waste Hotline on 1800 623 895 or send an online e-request (waste management services) on Council’s website www.thehills.nsw.gov.au or email thehillshire@cleanaway.com.au.

"Get in the race - stop the waste"
Council recognises the importance of working with local schools regarding the waste management system and ongoing environmental initiatives.

Enviromentors is the State’s leading environmental education program for primary schools. Enviromentors assists Councils to educate the local children on a wide range of waste management issues. The program teaches the children to care for the environment and simple effective things they can do to protect and conserve our natural and built environments. The Hills Shire Council provides our local school children with the opportunity of a visit from Enviromentors annually.

Tours of the Visy Materials Recovery Facility (MRF) & SITA Australia Facility at Eastern Creek are available throughout the year.

For more information on any of the above, please contact Council’s Resource Recovery Education Officer on (02) 9843 0505.

The Council’s School Education Programs are available to both private and public schools.

“Our Shire, our family, our community, our future”